



Medicines & Healthcare products  
Regulatory Agency



**MHRA**  
Regulating Medicines and Medical Devices

# MHRA GMP Symposium

Novotel London West, London  
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**#GMDPevents**



Medicines & Healthcare products  
Regulatory Agency



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Regulating Medicines and Medical Devices

# Inspection trends and common deficiencies

Presented by: Vivian Rowland, GMDP Inspector

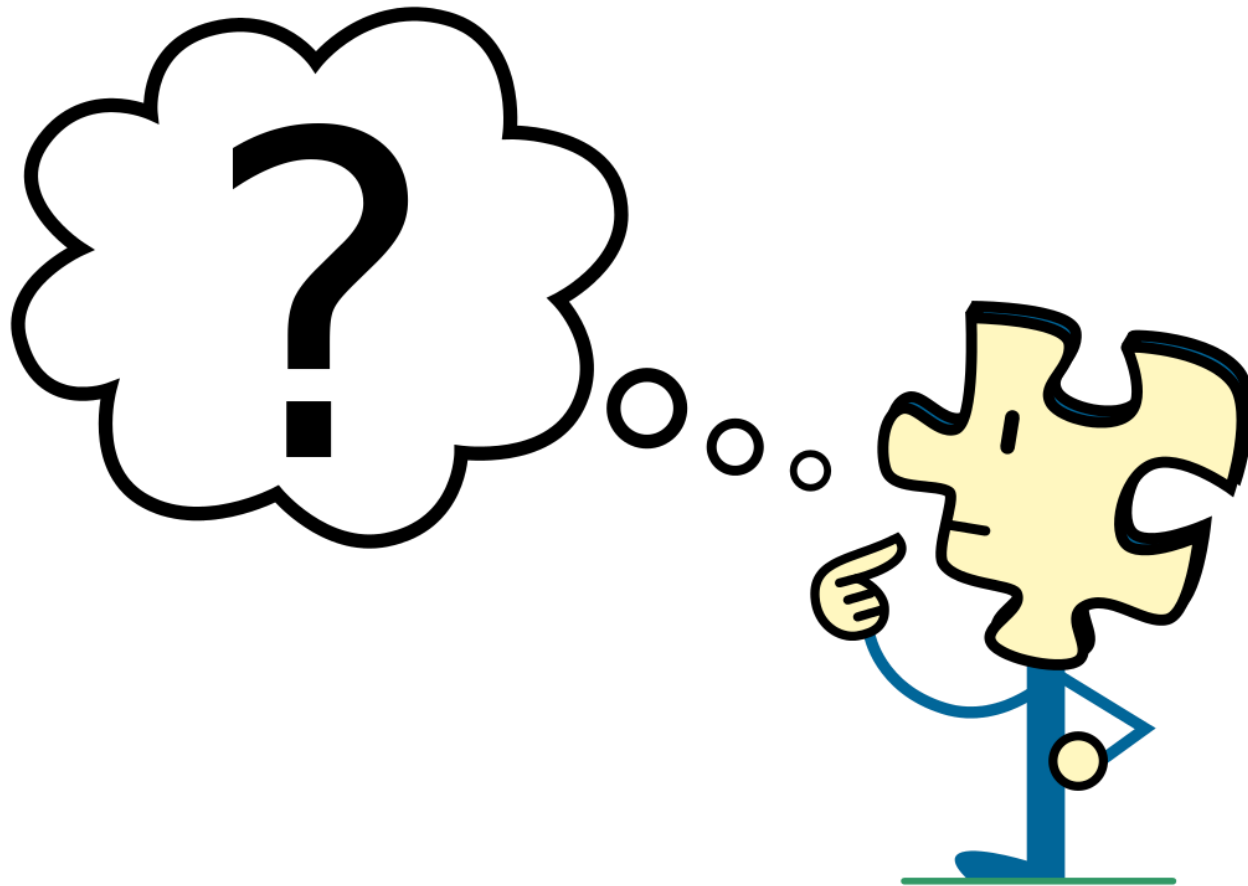


**#GMDPevents**

# Presentation Outline

- Improvement in deficiency data trending
- The New Look Data Trend
- 2015 'High impact' inspection findings
- Summary

# Question Time

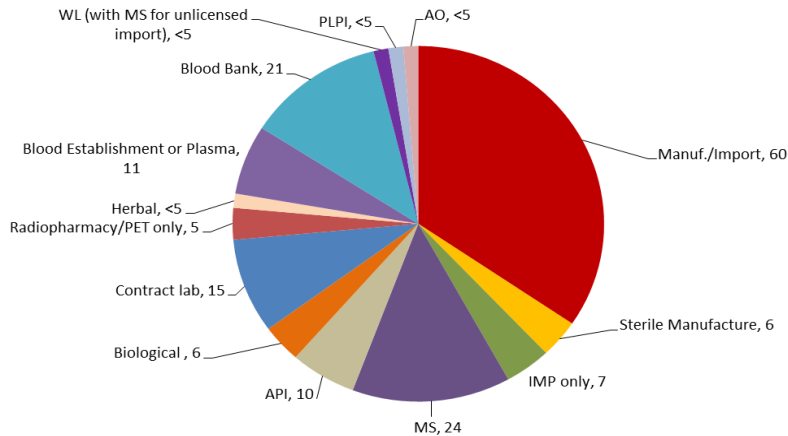


# Improvement in deficiency data trending

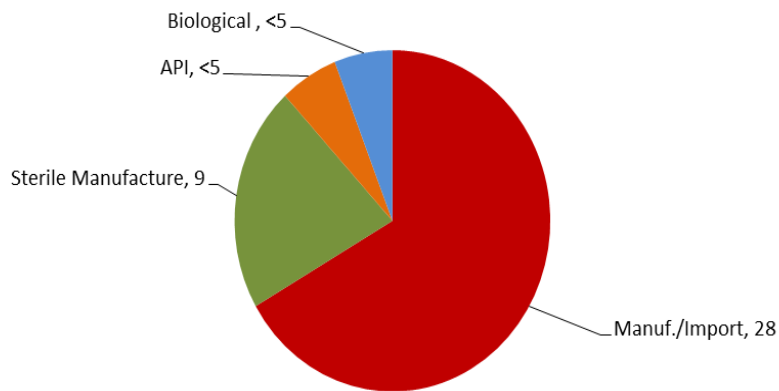


# Data Trending 2013

**UK Inspections by Type**



**Overseas Inspections by Type**



<b>1. Quality Management</b>	<b>262</b>	<b>3. Materials Management</b>	<b>102</b>	<b>7. Validation</b>	<b>65</b>
Batch release procedures		Supplier and contractor audit		Validation master plan and documentation	
Complaints and Product recall		Compliance with TSE guidelines		Analytical Validation	
Quality management		Warehousing and distribution activities – General Issues		Cleaning validation	
Quality management – change control		Warehousing and distribution activities - Transportation Temp Control and Monitoring		Equipment validation	
Quality management – product quality review		Warehousing and distribution activities - General Storage Temp Control and Monitoring		Computerised systems – validation	
Quality management – risk management		Warehousing and distribution activities - Lack of inventory control and segregation		Computerised systems – documentation and control	
Self inspection		Warehousing and distribution activities - Records – receipt and distribution		Process validation	
Investigation of anomalies		Warehousing and distribution activities - Returns Management		Process validation - rework/reprocessing	
Investigation of anomalies – CAPA		Starting material – API compliance with GMP		<b>8. Regulatory Compliance</b>	<b>41</b>
Investigation of anomalies – OOS		Supplier and contractor technical agreements		Regulatory issues – non compliance with MIA	
Documentation - procedures/PSF/TAs		<b>4. Premises and Equipment</b>	<b>86</b>	Regulatory issues – non-compliance with MA/CTA	
<b>2. Production</b>	<b>127</b>	Design and maintenance of equipment		Regulatory issues – unauthorized activity	
Sterility Assurance - Aseptic Practices		Design and maintenance of premises		Regulatory issues – non compliance with DMF	
Sterility Assurance - Sterilisation		Environmental control		Failure to respond to previous inspection findings	
Sterility Assurance - Process Design		Calibration of measuring and test equipment		<b>10. Personnel</b>	<b>38</b>
Sterility Assurance - Media Fill		<b>5. Quality Control</b>	<b>68</b>	Personnel issues – training	
Sterility Assurance - Sterility Investigations		Sampling procedures and facilities		Personnel issues – duties of key personnel	
Contamination, chemical/physical – potential for		Sampling procedures & facilities – retention & retain samples		Personnel issues – hygiene and clothing	
Documentation – manufacturing		Documentation – specifications and testing			
Line clearance, segregation and potential for mix-up		Starting material and packaging component testing			
Housekeeping – cleanliness and tidiness		Computerised systems – data manipulation			
Contamination, microbial – potential for		Finished product testing - chemical			
Status labelling – work in progress, facilities, equipment		Finished product testing - microbiological			
Environmental monitoring		Finished product testing – on-going stability monitoring			
In-process control and monitoring of production operations		Intermediate and bulk product testing			
Handling and control of packaging components		Calibration of reference materials and reagents			
Production planning and scheduling					

# Changes following stakeholders discussions

## Data changes:

- High impact vs high frequency issues
- All classifications (C, M, O)
- Example deficiencies, with context
- 'Big data' opportunities

## Reporting and analysis:

- Sub-chapters of EU GMP Guide
- Low frequency-high impact and high frequency low impact issues
- CMT/ IAG/ Regulatory action
- Sector, geography, size

# Benefits for Industries

Industries use:

- Organisational learning, self inspection, risk based resource allocation



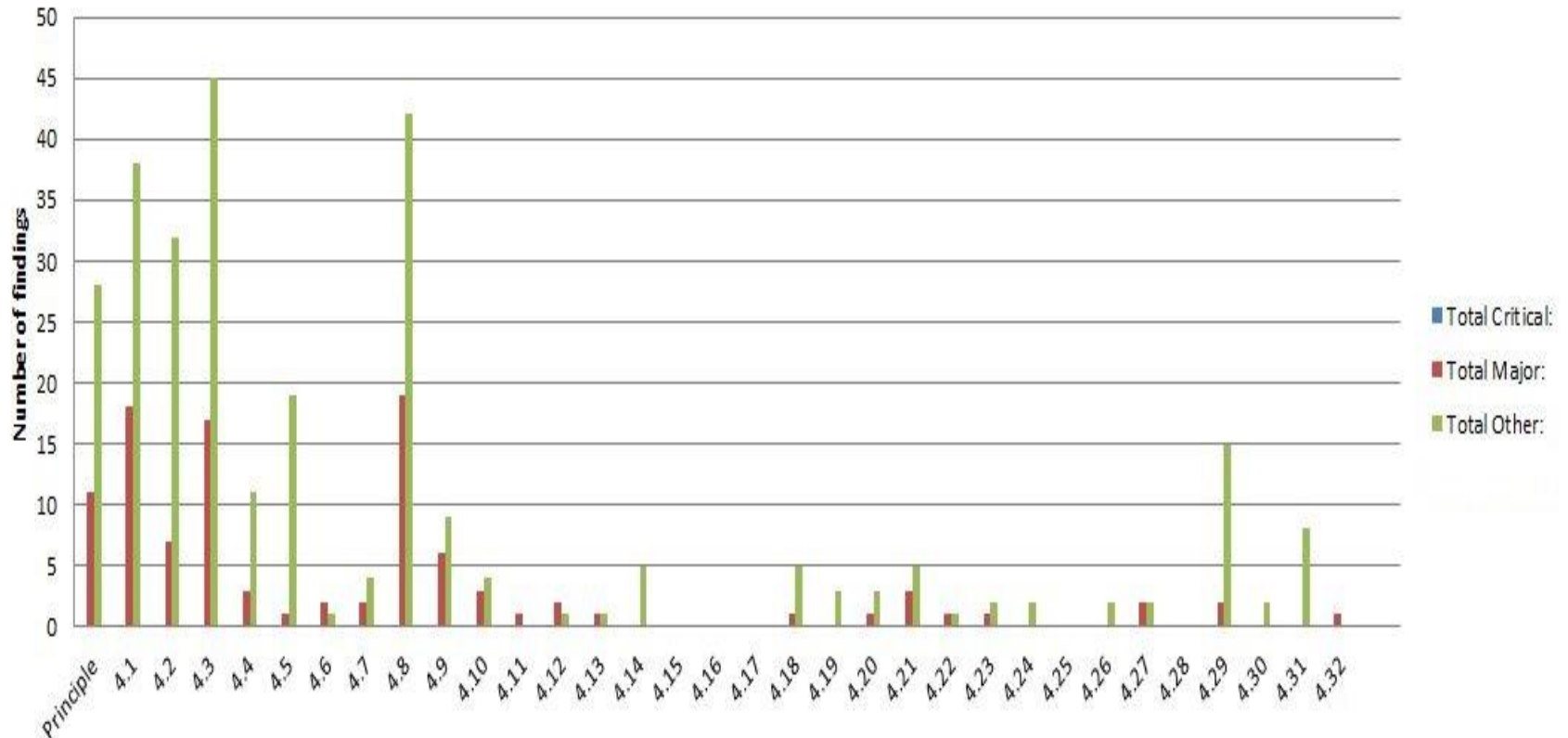


# The New Look Data Trend



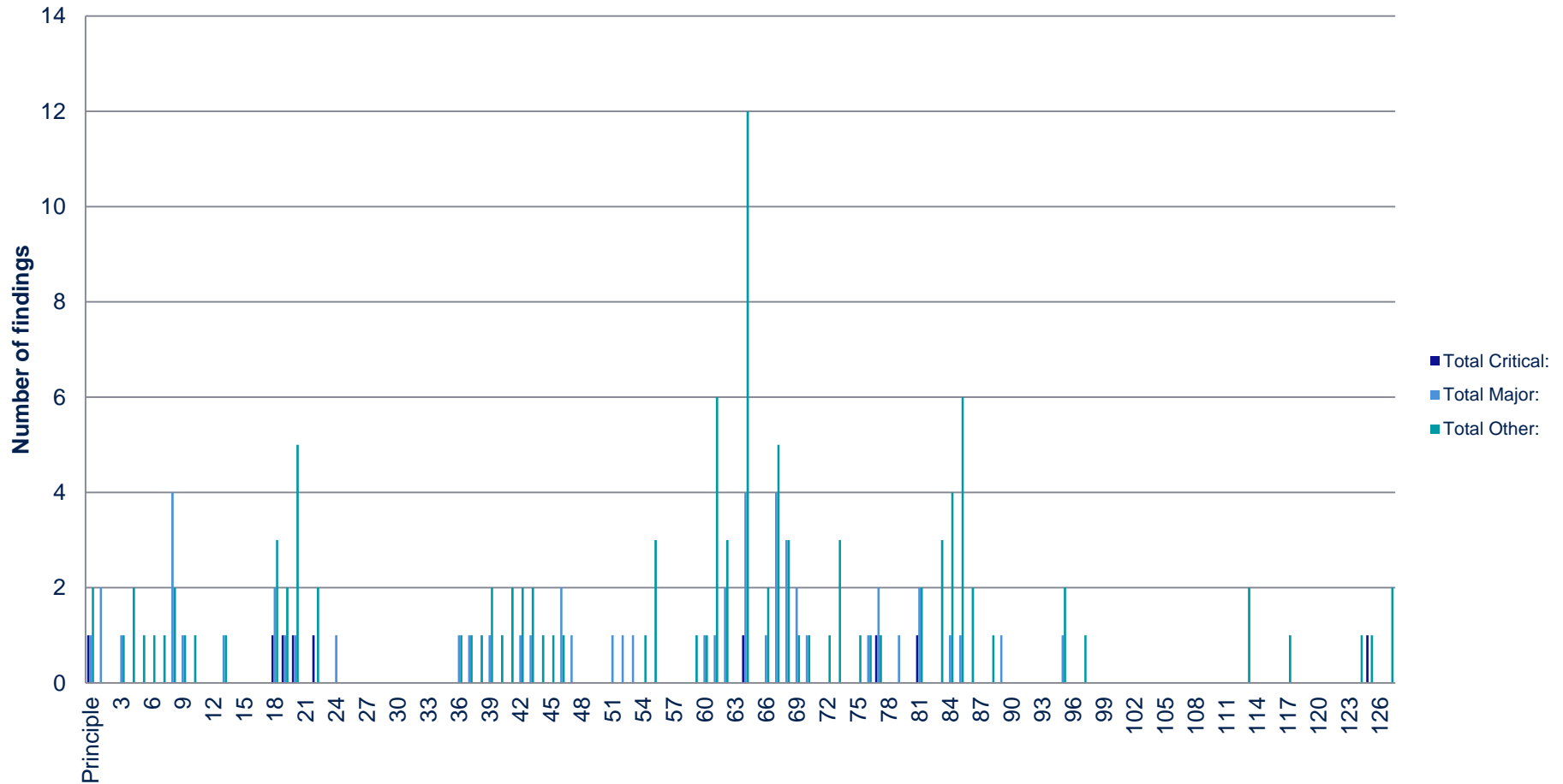
# New trending tool: example 1

Findings Chapter 4 per Section



# New trending tool: example 1

## Findings Annex 1 per Section



# 2015 'High impact' inspection findings



# Deficiencies resulted in CMT Referrals

	C1	C2	C3	C4	C5	C6	C7	C8	C9
C					2				
M	25	8	4	12	8	1	3	3	2
O	22	2	5	16	10	18	2	6	3
T	47	10	9	28	20	19	5	9	5

Chapter 1 Principle, 1.1, 1.3, 1.4, 1.5, 1.6, 1.7, 1.8 ,1.10

Chapter 2 Principle, 2.1, 2.2, 2.4, 2.10, 2.11

Chapter 4 Principle, 4.1, 4.2, 4.3, 4.6, 4.8, 4.12, 4.29

Chapter 5 Principle, 5.2, 5.8, 5.12, 5.13, 5.14, 5.15, 5.21

# 2015 'High impact' inspection findings



Compliance  
Management

Failing PQS

Risk based investigations and actions

Personnel knowledge / experience

Documentation issues

# Deficiencies resulted in IAG Referrals

	C1	C2	C3	C4	C5	C6	C7	C8	C9
C	15					1		5	
M	40	13	10	19	19	6			
O	46	11	30	24	20	5	11		3
T	101	24	40	43	39	12	11	5	3

Chapter 1 Principle, 1.4, 1.5, 1.8 , 1.9, 1.10, 1.11, 1.12

Chapter 6: 6.27

Chapter 8 Principle, 8.9, 8.13, 8.15, 8.16

# 2015 'High impact' inspection findings





# Deficiencies resulted in IAG with SONC

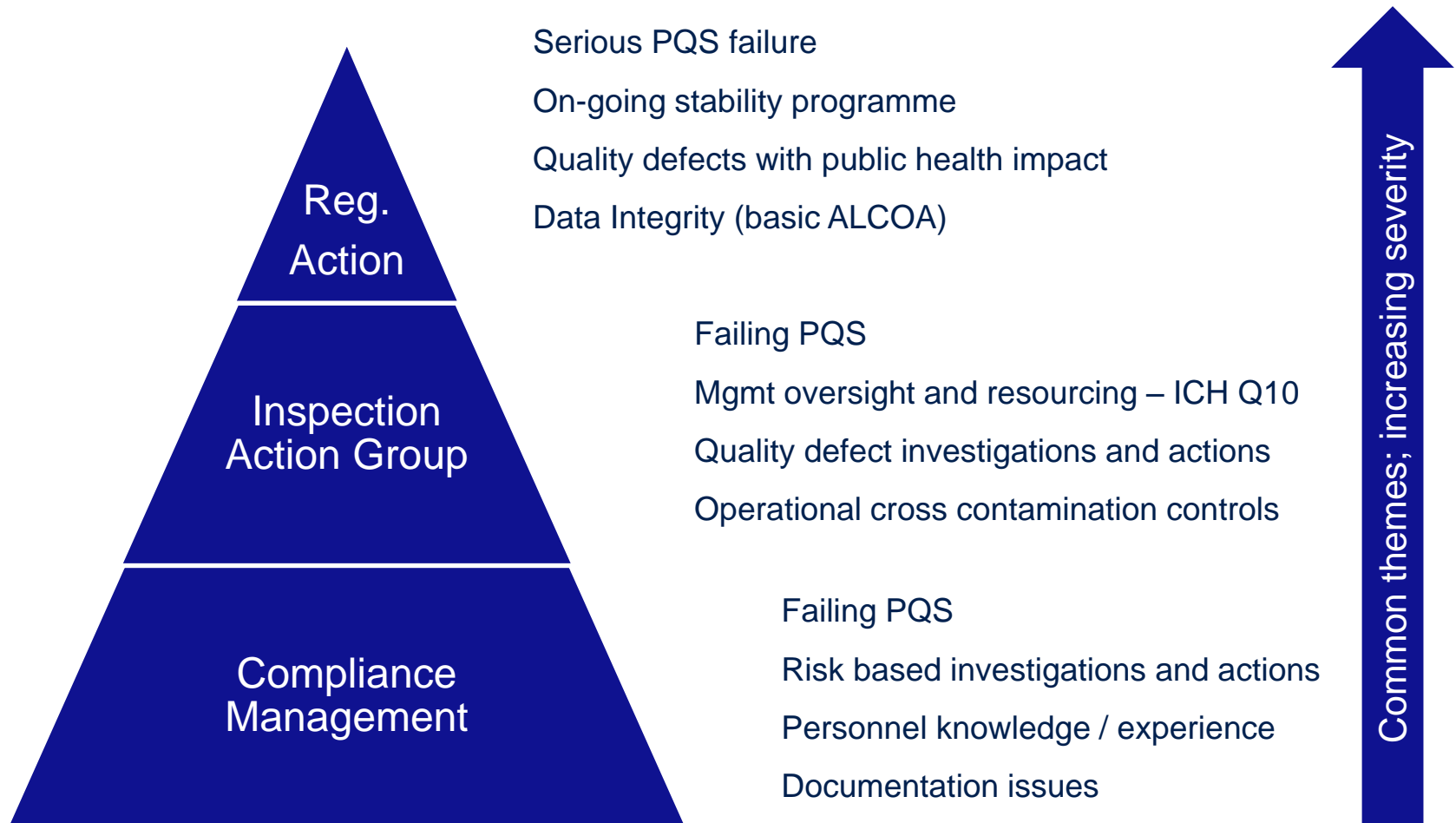
	C1	C2	C3	C4	C5	C6	C7	C8	C9
C	4					1		5	
M	12	1		4				1	
O	3	3		2	2		2		1
T	19	4		6	2	1	2	6	1

Chapter 1: 1.1, 1.4, 1.8 ,

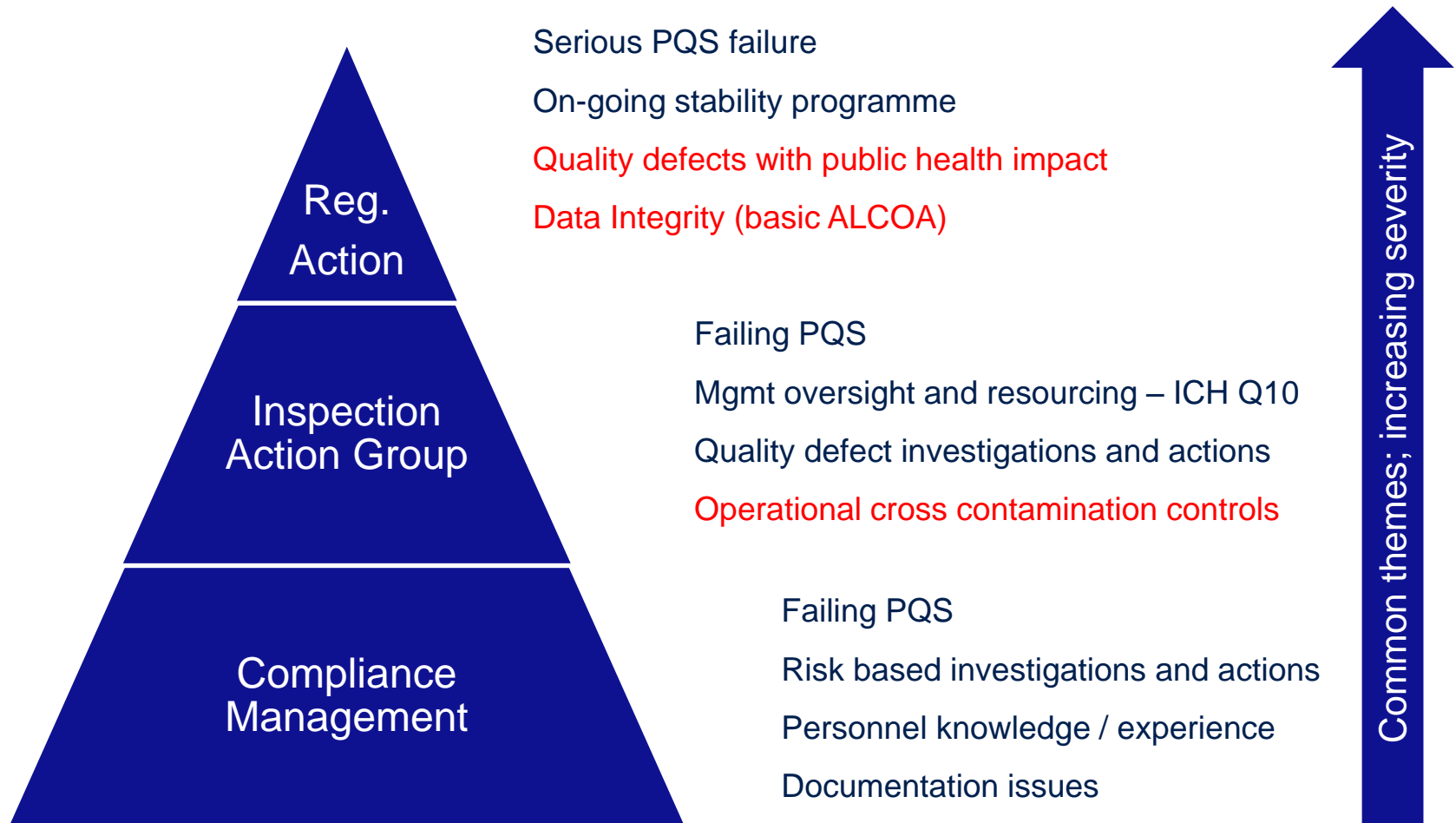
Chapter 6: 6.27

Chapter 8 Principle, 8.9, 8.13, 8.15, 8.16

# 2015 'High impact' inspection findings



# 2015 'High impact' inspection findings



# Important notes

- Deficiencies not from the latest update in Chapters or Annexes, they are failures to be in compliance with basic GMP requirements, e.g.
  - Deficiencies related to DI from Chapter 4
  - Deficiencies related to Chapter 3 & 5 are due to lack of operational controls
  - Lots of IAG/CMT cases were due to the lack of management oversight from Chapter 1

# Summary – What we have done

- Trending of all deficiency classifications including “Other” category
- Improved deficiency trending by breaking down into specific sub-chapter of the EU GMP Guide
- Reporting of low frequency-high impact and high frequency low impact issues rather than just frequency
- Set the framework to include data from other regulators to provide a ‘big data’ view in the future

# Summary - How we hope this data will be used

- 2015 Trending data will be published in early 2016
- Look out for the Blog with links to GOV.UK to obtain the trend data
- Conduct analysis against the relevant chapters / annexes that are applicable to the organisation / site

# New....but Exciting



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