

Rx-360 Supplier Assessment Questionnaire

Privacy & Compliance Policy

Effective Date: 10/14/2025

Rx-360 is committed to protecting the privacy, confidentiality, and integrity of information provided through the Supplier Assessment Questionnaire (SAQ) tool.

Purpose of the SAQ Tool

The SAQ is a standardized assessment tool made available by Rx-360 to facilitate the exchange of quality and compliance information between manufacturers and suppliers. The tool is designed solely to support assessment standardization and industry collaboration.

- **Information We Collect**

- When using the SAQ tool, manufacturers and suppliers provide basic contact details. Rx-360 uses this information only to operate the tool, engage with members, and share updates consistent with our mission.
- SAQ responses themselves remain under supplier control and are shared only with the manufacturers designated by the supplier. Rx-360 does not host or retain completed responses.
- For more on how Rx-360 manages personal information, please see our [\[Privacy Policy\]](#).

- **Data Ownership & Control**

- **Suppliers** own their SAQ responses.
- **Manufacturers** receive responses only when suppliers choose to share them.
- **Rx-360** does not publish, disclose, or distribute responses, and does not permanently host or archive completed assessments.

- **Confidentiality & Security**

- Supplier responses are shared only with the manufacturer(s) designated by the supplier.
- Rx-360 implements reasonable safeguards, including secure connections (SSL/TLS) and controlled access measures to protect contact information collected.
- Supporting documents and responses remain within the control of the supplier and intended recipient(s).

- **Compliance with Applicable Laws**

- Rx-360 complies with applicable privacy and data protection laws, including global frameworks such as the **General Data Protection Regulation (GDPR)**. Personal

information will only be collected and processed with your consent, and only for the purposes described above.

- **Retention & Deletion**

- Rx-360 retains manufacturer and supplier contact information only for as long as necessary to fulfill engagement and marketing purposes.
- SAQ responses are not stored or hosted by Rx-360.
- Individuals may request correction or deletion of their contact information at any time by contacting Rx-360 directly.

- **Consent to Use**

- By using the SAQ tool, manufacturers and suppliers acknowledge and agree that Rx-360 may collect and use contact information as described in this policy. Use of the SAQ tool is conditioned upon this consent.

- **Incident Response & Breach Notification**

1. Incident Discovery and Investigation

- Rapid identification occurs from remote monitoring capabilities.
- Investigation involves root cause analysis, impact assessment, and containment measures to prevent further damage.

2. Incident Management Framework

- Immediate containment of the breach
- Notification of internal stakeholders and relevant external parties
- Documentation of the incident, actions taken, and outcomes
- Corrective and preventive actions (CAPA) to avoid recurrence
- Engagement with law enforcement or regulatory bodies if necessary

3. Notification of Affected Parties

- Rx-360 emphasizes transparency and timely communication
- Affected parties, including consortium members and potentially impacted suppliers or customers, should be notified promptly
- Notifications include:
 - Nature and scope of the breach
 - Data potentially compromised
 - Steps taken to mitigate the issue
 - Guidance for affected parties (e.g., password changes, monitoring for suspicious activity)

4. Post-Incident Review

- Rx-360 encourages a “lessons-learned” approach to improve future incident response.
- This includes updating policies, training, and technical safeguards based on the incident analysis.

- **Data Transfer & Cross-Border Issues**

1. **Alignment with Global Data Protection Laws**

- Rx-360 operates internationally and collaborates with pharmaceutical and medical device companies across jurisdictions. Therefore, it likely adheres to major data protection frameworks such as:
 - **GDPR (EU)**
 - **UK GDPR & IDTA**
 - **U.S. Privacy Laws (including Executive Order 14117)**
 - **China's PIPL**
 - **India's DPDPA** [www.b2becosystem.com]
- These laws require that personal and sensitive data transferred across borders be protected with equivalent safeguards as in the originating jurisdiction.
- **Ongoing Monitoring & Review**
 - Annual reviews are scheduled, with interim updates as needed.
 - Stakeholders are consulted on change implementation as needed.
 - Version control is utilized and change logs are kept.
 - Impact assessments are conducted for new data uses or transfers.
 - Training and awareness is provided for staff and consortium members.
- **Disclaimer**
 - The information contained and product by Rx-360 tools and resources is provided as a service to Rx-360 Members and industry representatives with the understanding that Rx-360 makes no warranties, either expressed or implied, concerning the accuracy, completeness, reliability, or suitability of the information. Nor does Rx-360 warrant that the use of this information as a mandated standard.
- **No Contractual Relationship**
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- **Contact Us**
 - For questions regarding this Privacy & Compliance Policy, or to exercise your data rights, please contact:
Rx-360
Info@rx-360.org